From: <u>Cassidy Elkins</u>

To: <u>Council@cityofgreen.org</u>

Subject: Better Built

Date: Saturday, November 16, 2024 11:48:47 AM

Hello,

I write to the City of Green council as a deeply concerned citizen. Last year, we hired a business to renovate our bathroom that is located in Green, at the time under the name of Hard Working Young Men. They were hired under the belief that this was a licensed and bonded contractor, as that is what was advertised. Not only did this business take our money and not provide acceptable services, they flooded our bathroom and caused \$20,000 worth of damage. Our insurance company revealed that they were actually not bonded nor insured, or even licensed, as he had said. The owner, Sean Fancher, refused to return calls, texts, emails, or to cooperate with our insurance company.

We consulted multiple attorneys, who upon looking in to Mr. Fancher, revealed this is a pattern, with four open civil cases who he refused to show up to any hearings for. He even has liens against him for damages caused, and has yet to pay any money.

It seems every time he has these run ins, he changes business names. Since being at the storefront in Green, he has been under three separate business names. He is closely working with a convicted felon, who was charged with one of the largest mortgage fraud schemes the State of Ohio has ever seen, despite part of his parol being not to be involved with any business dealing with residential homes.

At this point, I am in the belief that the City of Green has a responsibility to protect consumers from what is clearly a scam artist with a storefront located in the city. I am available at any time to answer questions by email or by phone. But I do hope that the city will take this situation seriously.

Best regards, Cassidy Elkins