From:	Dave Plum
To:	Council@cityofgreen.org; Chris Humphrey; Christopher J. Meager; Richard Brandenburg; Jeff Noble; Clark DeVitis; Gerard Neugebauer; Justin Speight
Cc:	Rocco Yeargin
Subject:	2026-15 - Outsourcing of the Income Tax Division to RITA
Date:	Tuesday, June 23, 2026 3:02:59 PM

Dear Members of Council,

As both a former Member of Green City Council and a former employee in the City's Income Tax Division, I urge you to proceed with the utmost caution regarding ordinance 2026-15, the outsourcing of the Income Tax Division to the Regional Income Tax Agency (RITA). Since income tax is the largest source of revenue for the City of Green, whether or not to outsource income tax functions is a major decision. If you do proceed with moving income tax operations to RITA, it is extremely unlikely that this decision will be reversed in the future since bringing income tax operations back inhouse would be quite challenging. Therefore, you should probably look at this as a nearly irreversible decision. It is my understanding that moving to RITA is being promoted as a cost saving move. If you conclude that RITA will in fact save the City money, then you also need to consider whether RITA can provide equal or better service than what the current Income Tax Division provides.

Following my nearly 34 year career at Goodyear working in various information technology roles, I worked in the Income Tax Division as an Account Clerk from March 2019 through April 2023. During that period of time the Income Tax Division consisted of four individuals working under the direction of the Income Tax Administrator (a five person team), I was proud to be part of this very hard working and effective team serving the citizens and businesses of Green, as well as the employees of Green based businesses. Throughout my four years as a member of that team, it was my understanding that our operations cost less than what the city would be charged by RITA to perform the same functions. In fact, as the City's income tax collections grew each year, it seemed likely that it would soon be possible to increase the size of the Income Tax Division from five to six individuals to handle the growing workload and still be a more cost effective operation than RITA. Perhaps RITA is now more cost effective? The agreement attached to ordinance 2026-15 does not provide any details about how much RITA will cost the City of Green each year. Please make sure that you obtain information from the administration about the current cost of the Income Tax Division as well as credible estimates regarding the estimated costs if these functions are transferred to RITA. It is also important to understand what types of delays with receiving funds from RITA will be incurred and how the City will deal with those delays. When funds are received by the current Income Tax Division, they are immediately deposited in the bank and are available for the City's use. How long does it take for funds received by RITA for the City of Green to become available for use by the City?

When considering moving income tax operations to RITA, please consider all of the types of services provided to Green residents and businesses. Will RITA provide the same level of service that the Income Tax Division does? Will it be convenient for residents and businesses to work with RITA in person, by phone, by email, and by other electronic means? Will RITA be responsive to the needs of Green residents and businesses? Can RITA process taxpayer refunds quickly enough to avoid having to pay interest in addition to the refund amount? Perhaps you can gain some insight from other communities that have recently moved their income tax operations to RITA? I would suggest that you speak with some city/village council members from other cities/villages to see what they have to say about their communities' experiences with RITA.

Please take whatever time you need with ordinance 2026-15. This is not a decision that should be rushed. Please also consider that now may not be the right time to move the income tax operations to RITA. This is the type of legislation that can be voted down this year and be revisited in the future (next year, in three years, in five years, etc.). If you are ultimately unsure about moving the City's income tax operations to RITA at this time, please vote no on ordinance 2026-15. Once legislation of this type is approved, it can be exceptionally hard to undo.

Best Regards,

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