

# DO NOT KNOCK REGISTRY

## FREQUENTLY ASKED QUESTIONS

### Who is NOPEC?

We are the Northeast Ohio Public Energy Council (NOPEC), a non-profit energy aggregation that serves over 200 communities in Northeast Ohio. NOPEC brings communities, like yours, together to use bulk buying power to negotiate discounted electricity and natural gas rates for residents and small businesses. With NOPEC you get better rates, better representation and better choices.

Find out more about NOPEC at [nopecinfo.org](http://nopecinfo.org).

### Why is NOPEC providing this Do Not Knock Registry?

NOPEC communities and their residents enjoy many benefits besides lower energy rates. The Do Not Knock Registry is just one of those benefits. This registry will prevent most unwanted door-to-door solicitors. We have seen a growing number of confusing and misleading energy offers affecting our communities' residents. To help prevent this, NOPEC has partnered with your community to provide a solution to this growing problem.

### How do I sign up for the Do Not Knock Registry?

Go to [blocktheknock.com](http://blocktheknock.com) to sign up online.

### How will a door-to-door solicitor know to not come to my house?

Solicitors must request a permit from the community to be able to sell door-to-door. At that time, the community will provide them with the Do Not Knock Registry listing the addresses that they are not allowed to go to. You will also receive a Do Not Knock window cling to place near your front door for further notification to solicitors that you are on the Do Not Knock Registry.

### Does the Do Not Knock Registry prevent ALL door-to-door solicitors from coming to my house?

No. Non-profit organizations are still allowed to knock on your door.

### What should you do if a solicitor still knocks on your door?

- Ask what organization they are with. Non-profit organizations like public schools or churches are not regulated by the same rules as for-profit solicitors are.
- Request identification.
- If you feel the solicitor is in violation of the Do Not Knock Registry, contact your local government or city hall to report them.

**And remember never, ever give anyone a copy of your utility bill.**

### What do you do with the information that I provide when signing up?

Your address will be listed on the Do Not Knock Registry that will be provided to solicitors wanting to sell in your community. Your contact information may be used to notify you when it is time to update your Do Not Knock Registry Information. NOPEC will not sell your information to any third party.

