Kimble

Verica Krstevski <verica.krstevski@gmail.com> Mon 3/1/2021 11:19 PM

To: Council@cityofgreen.org <council@cityofgreen.org> Keep Kimble. That's all.

Trash provider

lyle taggart < ltag4798@att.net>

Tue 3/2/2021 1:09 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

My vote is to keep Kimble. Service has been excellent. Lyle taggart

Change of Trash Service

Samantha Zimmerman <szimm08@gmail.com>

Tue 3/2/2021 3:02 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Dear Council Members

It's rare I would write such a letter but it is necessary. I request that you keep Kimble despite the cost being greater on the ten year renewal. The service we have had is excellent. I've never had an issue with pickups or trash left behind. The driver is beyond courteous. My children love to watch the trash be picked up and he will wave to them. I've had experience with Republic in the Condos I loved at previously. Over 60% of our owners were retirees. The trash cans were never put back orderly and the pickup time was inconsistent. There was frequently trash left on the ground. Kimble cares. Keep Kimble. Sometimes you can be penny wise and pound foolish. Better to go with the one you know for less than \$20 a year more, as the service has been exceptional.

Samantha Zimmerman Tamarack Lake Estates

Trash Hauler Contract

beegonpc@aol.com <beegonpc@aol.com>

Tue 3/2/2021 5:07 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

My experiences with Republic going back 30 plus years has been poor. Saving a couple of dollars is meaningless over decent service verses poor service. I would suggest we stay with Kimble Service. Tough break in the last election Matt.

keep Kimble

jcorn@neo.rr.com <jcorn@neo.rr.com>

Tue 3/2/2021 5:33 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Just my .02

John

Keep Kimble Refuse Company

Dag <dagmarnicholas@aol.com> Tue 3/2/2021 5:59 AM To: Council@cityofgreen.org < council@cityofgreen.org > Good morning,

As a 25 year resident I want to retain Kimble as the company for the refuse/waste. They have performed with excellence and while their cost is slightly higher - a little more than one dollar - I do like their service and want to continue it.

Sincerely

Dagmar Nicholas 2410 Greenview Drive Uniontown Ohio 44685 330.760.6383 dagmarnicholas@aol.com

(No subject)

jmallory <jmallory@neo.rr.com>

Tue 3/2/2021 6:13 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Please keep Kimble as our trash and recycling service. I'm very pleased with them. Republic wasn't great the first time around. Why would it be better now? Cheaper is not always the best way to go.

Thank you, Janice Mallory

Sent from my Verizon, Samsung Galaxy smartphone

Trash service

LynnAnn Sklack <psu84grad@att.net>

Tue 3/2/2021 6:46 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

To Green Council members,

I would like to voice my vote to keep Kimble.. they are a great company and I don't want to see us lose this service. To me \$1.30/ month doesn't justify getting rid of a competent company.. lowest is not always the best!! It was strange to me how Republic representatives at the last council meeting seemed to be pressuring you to move forward so they could get their flyers in the mail.. just didn't sit right with me.. but that's my opinion..

LynnAnn Sklack

PS look at the BBB comments on Republic...

trash

Pamela Miller <pmschool1105@gmail.com>

Tue 3/2/2021 6:53 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

As a resident here for over 25 plus years. Please vote KIMBLE for our trash company. We have never had any problems and why fix something that is not broken.

Please VOTE TO KEEP KIMBLE

Pamela Miller 330-644-0334(h) 330-310-1793(c) MS/AJS 2010 AdoptDontShop

Kimble contract

Carole Jean <cjdispina@yahoo.com> Tue 3/2/2021 7:18 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Mr. Shaughnassy,

I was so happy to see your email this morning reference the refuse contract. I am very happy with Kimble and like the fact that they are a local company. In the years since they have had the contract for Green, there has been a handful of times that I have had to call about missing our trash. My husband and I are in our 80's and pay to have what is called back door service. While it is more than regular service, it is well worth the extra money to have this service.

Our late daughter had Republic and it was a new problem every week. Trash was either all over her yard or they did not pick up at all. I do hope enough residents voice their opinion and we will be able to keep the services of Kimble. On a different note, of all our service providers, I tip our Kimble man the most.

Thank you, Ron and Carole DiSpina 372 Derbyshire Rd.

Trash service

Tim Melligner <tlmellinger@sbcglobal.net>

Tue 3/2/2021 7:24 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Matt, thanks for reaching out on the trash service contact. I never had a problem with republic services. Kimble has been solid also. I have no need for yard waste service. Save me the money and go with republic

Get Outlook for Android

New Trash Bid

Staci Kennedy < skennedy 418@gmail.com>

Tue 3/2/2021 7:25 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Dear Council,

I am a Green resident and yard waste collection is huge for our neighborhood! We go through at least a dozen leaf bags every other week during the fall. Several of our neighbors do the same. We have no alternative to take them anywhere. When I read that Republic doesn't offer that service, I am disappointed. I certainly support paying a little extra and keeping Kimble. They have been a great provider, no complaints, no service issues and we have lived here for 10 years. Please consider listening to your residents. We all love saving money, but sometimes when the service is subpar and we lose addons, it's no longer an apples to apples comparison.

Thanks for your time, Staci

Staci Kennedy skennedy418@gmail.com

Re: Green to Vote on Waste Hauler contract; Your response requested.

Dean Cecconi <dcecconi80@gmail.com>

Tue 3/2/2021 7:28 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Dear Council,

My experience with Kimble has been very positive for the last 10 years and have no issues keeping them as the city's waste hauler even if their rate is slightly higher. I don't have any personal experience with Republic, so I can not comment on their service. My opinion is that you should take into consideration the lack of complaints with Kimble over the last 5 years in making your decision.

I think that having a curbside yard collection would be a valuable addition to the recycling options in Green. Especially if we will no longer be permitted to throw yard waste in the regular trash. I think that the current yard waste recycling options in Green are very poor. The current hours make it challenging to actually use the recycling facility, for someone that works during the week and most Saturdays in the summer, trying to get yard work done and then brought to the center is almost impossible. The yard waste recycling center also no longer accepts grass clipping. When I cut my grass I typically much it but there are times when I need to bag it and having a way to dispose of the clippings is important. I would happily pay extra to have a curbside yard waste recycling option.

I have no problem paying an additional \$1.30 a month to continue using Kimble.

Thank you,

Dean Cecconi

On Mon, Mar 1, 2021 at 2:16 PM Matt Shaughnessy < Mshaughnessy@cityofgreen.org > wrote: Dear Green Resident,

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic .

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Dean Cecconi

Re: Green to Vote on Waste Hauler contract; Your response requested.

Gary W. McKee <mckee.gw@gmail.com>

Mon 3/1/2021 6:07 PM

To: Matt Shaughnessy < Mshaughnessy@cityofgreen.org >; Council@cityofgreen.org < council@cityofgreen.org >

Dear Mr. Shaughnessy and City Council, Thank you for informing us of the upcoming vote on the new waste disposal contract. Unfortunately, the details of the contract discussions you brought to our attention were very disappointing. My wife and I have been residents of Green since 2002 and have had no issues with the service of either Republic or Kimble. The price has been fair and the service prompt. However, the news that yard waste will no longer be permitted to be placed in the trash will present big problems for us going forward. We live on an acre lot with many mature trees. We try to be responsible owners and mulch our grass as well as compost our leaves and yard waste. We also recycle fastidiously. Still, every week, the vast majority of our trash is filled with various un-compostable branches and sticks that have fallen or have been trimmed. Most weeks we have nothing more than a single plastic grocery bag of actual trash. With no yard waste pick-up, we would be forced into two equally unattractive alternatives: a) buy an otherwise unneeded, gas-guzzling truck to haul our waste to the recycling center or b) burn our yard waste. I agree that disposing of yard waste in landfills is not ideal. But city officials must realize that having thousands of households dragging their yard waste to the recycling center will not happen. Instead, residents will continue to burn their yard waste as we have witnessed over the years. While I have no problem with backyard fires of clean, seasoned hardwood, the vast majority of burning in our neighborhood is of dirty yard waste producing large amounts of irritating, unhealthy smoke. This directly impacts residents with lung ailments and asthma. Unfortunately, the Mayor's office, Sheriff's office, and Fire Departments are completely uninterested in enforcing the city's open-burning laws. I've had a sheriff's deputy tell me he had "no problem" with a neighbor burning leaves. The Mayor's Office, meanwhile, has told me that I should contact the Summit EPA with any complaints. Since the local EPA office is closed on the weekends and in the evenings when most of the burning takes place, this suggestion is, to say the least, less than helpful. I hope you will take these concerns under consideration. Please provide residents with an affordable, responsible, and convenient way to dispose of yard waste. Otherwise, our already existing problem with open burning will get much, much worse.

Sincerely.

Gary McKee Natalya Mytareva 3756 Greenfield Rd

Fw: Green to Vote on Waste Hauler contract; Your response requested.

Dan Joseph <djoseph695@yahoo.com>

Mon 3/1/2021 3:11 PM

To: Council@cityofgreen.org <council@cityofgreen.org>

I haven't seen an article or web page that clearly explains what they mean by yard waste. I assume that it means sticks, leaves, grass clippings, etc. that are bagged and do not fit inside the regular trash container (separate bags). If they are inside the regular trash container, they will have no idea they are there and will not reject them. Is this correct? Are they going to start inspecting the contents of the trash containers? Is the City still working on a leaf removal program?

What is your experience with Kimble? With Republic? We have never had a problem with either. Republic used to have those ugly brown carts but I think they went away from them.

Is a subscription service for yard waste important to you? We only own passenger vehicles and cannot take yard waste to the city's recycling center. I would only need the yard waste cart once or twice per year (if my statements above are correct). I am willing to pay the City for an organized leaf removal program

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? I have no loyalty to Kimble, if the services are comparable.

---- Forwarded Message -----

From: Matt Shaughnessy <mshaughnessy@cltyofgreen.org>

Sent: Monday, March 1, 2021, 02:16:00 PM EST

Subject: Green to Vote on Waste Hauler contract; Your response requested.

Dear Green Resident.

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic .

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

FW: Green to Vote on Waste Hauler contract; Your response requested.

Jason Sudbrink <jsudbrink@nordecinc.com>

Mon 3/1/2021 2:21 PM

To: Council@cityofgreen.org <council@cityofgreen.org>

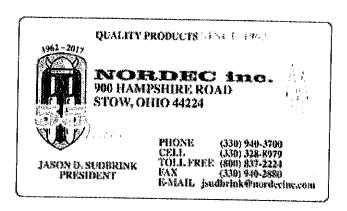
Hello, our answers below in RED:

What is your experience with Kimble? [in has been good] With Republic? [I don't remember any major problems.]

Is a subscription service for yard waste important to you? [Not at all.]

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? [I am fine either way. Indifferent.]

Thank you,



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From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org>

Sent: Monday, March 1, 2021 2:16 PM

Subject: Green to Vote on Waste Hauler contract; Your response requested.

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Let us know:

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Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Waste Removal

Michael Griggs <coachmikeg@aol.com>

Tue 3/2/2021 7:48 AM

To: Council@cityofgreen.org < council@cityofgreen.org > Either is good, but it is always good to save money.

Mike Griggs

Kimble trash service

Tammy Trowbridge <tammy.trowbridge@att.net>

Tue 3/2/2021 7:58 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Kimble trash service is superior. I will gladly pay the price increase to keep Kimble. I personally will never pay for Republic trash service ever again. I have had my own experience with them and will never put a dime of my hard earned money in their pocket again. My mother currently lives in a condo in Green and has Republic and 6 times in 2020 her trash was not picked up and sat for an extra week each time and she received no credit from Republic for those missed weeks. My husband and I have already decided if Green chooses Republic, we will take our trash to our daughters home in Canal Fulton for pick up since her trash service is Kimble.

We have been very happy with Kimble. Keep them

Donna HILL <benter2k@aol.com>

Tue 3/2/2021 8:10 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Kimble or Republic

mbrook416@yahoo.com <mbrook416@yahoo.com>

Tue 3/2/2021 8:32 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Kimble has been fine. I say keep them. Yard waste issue not important to me. If it becomes one then I will pay extra to deal with it.

Mike Brookman 3045 Dewalt Drive

Kimble or Republic

mbrook416@yahoo.com <mbrook416@yahoo.com>

Tue 3/2/2021 8:32 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Kimble has been fine. I say keep them. Yard waste issue not important to me. If it becomes one then I will pay extra to deal with it.

Mike Brookman 3045 Dewalt Drive

Kimble

Gail McNutt <gmcnutt08@gmail.com>

Tue 3/2/2021 9:02 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I am very very Happy with Kimble! Would like to stay with Kimble. Gail McNutt

Waste Management Decision

Perry Stacy <dostacy@earthlink.net>

Tue 3/2/2021 9:49 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

This relates to choice between Republic and Kimble as providers of Waste Management.

I prefer Kimble as they provide service and I want to dispose of my yard waste at curbside. I am willing to pay a little more for that service.

Perry Stacy 1320 Cherry Wood Way Uniontown, Ohio 44685

Trash contract

mike angelo <x66mike@gmail.com>

Tue 3/2/2021 9:59 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

.....KIMBAL !!!!!!!

Mike Angelo

Waste hauler

Bernice Hamric <kbhamric@gmail.com>

Tue 3/2/2021 10:04 AM

To: Council@cityofgreen.org < council@cityofgreen.org>

What is your experience with Kimble?

They have been the choice for us to use not only for here in Green, but for family outside of Green. In the past, they were usually the lowest priced and offered the best overall service.

With Republic?

Republic doesn't have a good reputation. Family has used them many years ago and fortunately it was for a short time as it wasn't a good experience.

Is a subscription service for yard waste important to you?

This isn't an issue for me.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Yes, \$1.30 is acceptable as long as it's for the life of the contract and there aren't any ways for Kimble to raise the price until the contract is up in 10 years.

Waste

Pat W <patwdfrd@aol.com>

Tue 3/2/2021 10:06 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

The Woodford's at 600 Woodhaven Dr would like to stay with Kimble.

We have had exceptional service with Kimble all the way around.

Thank you, Pat Woodford 330-354-7848

Sent from the all new Aol app for iOS

City of Green to vote on waste hauler contract

Gary Habegger < grhabegger67@gmail.com>

Tue 3/2/2021 10:06 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Here are my answers to your questions:

What is your experience with Kimble? Great! With Republic? Poor!

is a subscription service for yard waste important to you? Yes.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? Willing to pay \$1.30 per month to keep Kimble.

Gary

Gary L. Habegger 3352 Parfoure Blvd. Uniontown, OH 44685 Mobile: 330-813-0261

Fax: 866-422-6120

Email: grhabegger67@gmail.com

reply

Dan Lancianese <dlancian22@gmail.com>

Tue 3/2/2021 10:06 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

My response will be in blue

Let us know:

What is your experience with Kimble? With Republic? Both companies were fine by me.

Is a subscription service for yard waste important to you? Yes

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? The money is not the issue. However, the yard issue is. I would prefer Republic.

Dan Lancianese Athletic Director All Star Training Club (ATC)

Waste disposal

Taylor Ladouceur <tladouce10@gmail.com>

Tue 3/2/2021 10:07 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Vote to keep Kimble for waste disposal

The option for yard waste disposal is very nice considering the City does not provide it

Yard waste

Brian Stormer <bstorm501@yahoo.com>

Tue 3/2/2021 10:08 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Since the City of Green, unlike other surrounding cities, does not provide for a leaf pickup in the fall, a new waste hauler contract without provision for yard waste is ridiculous.

What are residents supposed to do? Just blow their leaves in the street?

I would gladly pay \$1.30 more a month to retain Kimball and the option for yard waste pickup. Any other solution is not feasible in many neighborhoods.

Brian Stormer 486 Bobwhite trail

Sent from Yahoo Mail on Android

Garbage Contract

Jessica Yagiela <jessica.2010.leigh@gmail.com>

Tue 3/2/2021 10:08 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

What is your experience with Kimble? With Republic?

We've had a great experience with Kimble and would like to keep them as our provider.

is a subscription service for yard waste important to you?

Yes, please give the option of a subscription.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid

Yes, we are more than willing to pay extra for the service. We like Kimble and are wanting to continue with

Jessica L. Yagiela MSN APRN FNP-C (330) 280-3383 <u>jessica.2010.leigh@gmail.com</u>

KIMBLE

dman07869@aol.com <dman07869@aol.com>

Tue 3/2/2021 10:09 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I have never had a problem with Kimble i did not like the service Republic provided before. They provide service for Coventry and not impressed . I do wish Kimble would offer senior discounts and bi weekly pick up for i do not fill my container weekly.

Dennis Maneval 330-645-9965

Re: City of Green to vote on waste hauler contract. Your response requested.

Kevin Stahl <kstahl724@gmail.com>

Tue 3/2/2021 10:09 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Please make the switch to Republic or push Kimble to pick up recycling every week. We constantly have overflowing recycle bins in Mayfair Lakes. We end up recycling less because we can't fit it all in the bin. We don't remember any issues with service when we used Republic. Thank you!

Kevin and Sarah Stahl 3414 Parfoure Blvd. 330-224-4865

On Tue, Mar 2, 2021 at 9:59 AM Matt Shaughnessy < Mshaughnessy@cityofgreen.org > wrote: Dear Green Resident,

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Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

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Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Fwd: City of Green to vote on waste hauler contract. Your response requested.

Megan Soehnlen <mlsoehnlen@gmail.com>

Tue 3/2/2021 10:08 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Dear Green City Council,

I was hoping you would ask for input! Thank you for asking your residents, it is one of the reasons we love living here!

My experience with Kimble has been overwhelmingly positive. I am VERY willing to pay more for their service. My parents (who live in the Stark county side of Uniontown) have had Republic and hated them. Late pickups, no pickups, employees taunting their pets from the windows, garbage cans being left in the streets toppled over, etc. PLEASE KEEP KIMBLE!!!!

We are indifferent to the yard waste issue.

In summary, yes we are very willing to pay the extra \$1.30/month to keep Kimble. Thank you for your attention to this matter.

Megan Soehnlen

----- Forwarded message -----

From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org >

Date: Tue, Mar 2, 2021 at 9:59 AM

Subject: City of Green to vote on waste hauler contract. Your response requested.

To:

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Sincerely,

Matt Shaughnessy, Ward 4 City Council

Trash Hauling

ktillman7@aol.com < ktillman7@aol.com >

Tue 3/2/2021 10:12 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I don't remember anything negative about our old hauler and I can't say anything negative about our current one either. My only complaint is that people should not be able to put yard waste out for pickup. I've seen neighbors put out over 20 leaf bags with pickup trucks parked in their driveways. I would also like to know what the recycle policies are from both services. As I understand it currently only plastic BOTTLES, metal cans, paper and cardboard are recyclable. All other plastics (jars, yogurt cups, etc) as well as glass bottles and jars are not recyclable.

Ken Tillman ktillman7@aol.com

Waste Services Input

Lori Coates < ljcoates 58@gmail.com>

Tue 3/2/2021 10:12 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I hope council will reconsider switching to Republic Waste. Here are my answers to the pertinent questions:

What is your experience with Kimble? With Republic? Our experience with Kimble has been great! We've lived in Green for 15 years, but I don't remember Republic

Is a subscription service for yard waste important to you? Not really

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? Yes, I'll pay more for continued superior service.

Trash Hauler

Roger McElroy <willymac68@aol.com>

Tue 3/2/2021 10:13 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I certainly like the service that Kimball has provide. Republic was always a problem at some time of the month. Missed my trash (somehow) was a big complaint that we had with Republic. We think they have better customer service representatives as well. We would not subscribe to a monthly fee for yard clipping removal.

How many years is this contract for and will the cost go up every month?

Thank you

Roger McElroy 1459 Summer Wood Lane Uniontown, Ohio 44685

Sent from my iPad

Keep Kimble

markrpotter19@aol.com <markrpotter19@aol.com>

Tue 3/2/2021 10:14 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I've lived in a handful of communities in the area and Kimble is the superior provider in my humble opinion. Thank you

Please keep Kimble as our Trash Provider

Karen Dubbert <rmporchids@gmail.com>

Tue 3/2/2021 10:14 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Thank you for the email. It is so refreshing to see an email asking for Community Feedback prior to decisions being made on our behalf!!

Please see response below from 1253 Beechnut Drive Household:

What is your experience with Kimble? With Republic?

Response: Kimble has been a fantastic trash provider for us! Our Kimble pick up crew is reliable, affordable and he always go out of his way when it comes to clearing the curb. I have witnessed him many times, handpicking items out of the road that fell during the trash pick up procedure. This kind of customer service is a benefit and brings safety to everyone in Green. Prior experiences with Republic have not been as pleasant.

Is a subscription service for yard waste important to you?

Response: This is very very important to us as we try to keep up with yard work as much as possible and unfortunately do not have the ability to hall it away ourselves.

I think it would be important to the community too as people will start accumulating or ignoring yard waste in our neighborhoods if this service is not available.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

If it's not broke, why fix it? We will Absolutely be willing to pay an additional 1.30 and even more to keep Kimble as our trash provider.

Thank you, **Dubbert Family**

Waste Hauler Contract

Brad Billick <bbllick@gmail.com>

Tue 3/2/2021 10:15 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

My experience with Kimble has been very good and would prefer to keep them at the higher cost. I view \$1.30/month as a nominal difference.

I would like to have the optional subscription service for yard waste. This is an important service to me. Any idea as to cost?

Thank you for taking my input.

Sincerely,

Brad Billick 4279 Willow Wood Way Uniontown, OH 44685

Trash Hauler

Gwen Weber < gwenandpete@aol.com>

Tue 3/2/2021 10:15 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I would prefer to keep Kimble, and would consider the extra fee for yard waste even though we live in a condo.

Gwen Weber

Kimble

tmiller3272@att.net <tmiller3272@att.net>

Tue 3/2/2021 10:16 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

My wife and I are happy with Kimble's service and would like to continue with them. The small increase is acceptable.

Todd Miller

3272 Turtle Bay Circle Uniontown, OH 44685-7566

Vote

steve henrygt.com <steve@henrygt.com> Tue 3/2/2021 10:19 AM To: Council@cityofgreen.org <council@cityofgreen.org> Kimble for us!

Yard waste not necessary.

Best regards, Steve Henry

HenryGT 2311 Auberry Drive Akron, OH 44312 330-338-3865 steve@henrygt.com

Waste and recycling contract/bid

Lalli, Lisa < LLalli@mcjvs.edu >

Tue 3/2/2021 10:20 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

What is your experience with Kimble? With Republic?

Both were fine.

Is a subscription service for yard waste important to you?

Not at all

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

NO! Lowest bid.

Lisa Lalli **English Instructor** National Technical Honor Society Advisor Medina County Career Center | 1101 West Liberty St., Medina, OH 44256 Ilalli@mcjvs.edu | 330-725-8461

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at http://www.medinamentalhealth.com/Crisis Intervention.html or call The National Suicide Prevention Lifeline at 1-800-273-TALK.

Medina County Career Center

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Keeping Kimble

Judy Gaylord <judygaylord49@gmail.com>

Tue 3/2/2021 10:20 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Hello. I am a long time Green resident. I have had both Republic and Kimble. I am MORE than willing to pay a little more for Kimble. They have been excellent and I see no reason to switch. When I call them to pay my bill they are great too... KEEP KIMBLE please! Judy Gaylord, Pleasant Hills Allotment, 5765 Rick Drive, Clinton OH

Sent from Mail for Windows 10

Kimble vs Republic

Rick Wakefield < rick.wakefield6397@gmail.com> Tue 3/2/2021 10:20 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Regarding the questions from Mr. Shaughnessy:

- 1. We built a new home in Green 9 years ago and Kimble's service has been exceptionall
- 2. Subscription service is not important.
- 3. Their requested fee increase is warranted and inconsequential.

I own another home in Barberton and Republic had the contract to haul trash there for a short time. Residents were outraged at their lack of service and in time the City of Barberton contracted with Kimble. My sister lives in my home and she said Kimble's service is significantly better than Republic's.

If it ain't broke.....don't fix it!!

Rick Wakefield 4330 Brookview Ct Uniontown, Ohio 44685

Reply

Forward

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Please keep Kimble

Jerry Hixson <hix26@aol.com>

Tue 3/2/2021 10:21 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

The yard waste option is important to many residents in Green. 99% of Green residents will not be affected by \$1.30. Please don't make the mistake of replacing Kimble with an inferior company to save \$1.30.

Sincerely, Jerry Hixson Lifetime Green resident

Waste hauler survey

Jessica Blanton

 trockjess03@gmail.com>

Tue 3/2/2021 10:21 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Dear council members,

We appreciate you reaching out to us! Reading more about the bids recently I've been meaning to send my own email.

To answer your questions:

- 1) We have always used Kimble with impeccable service. They have been helpful with every question I've had and handled our move across town flawlessly. We have no experience with Republic.
- 2) A yard subscription would be great! The recycling center had recently changed what can be dropped off. While compost has its appeal I'm not sure I want to get into that yet.
- 3) With all of this in mind, I would be willing to keep Kimble as a company I've had no issues with and who would offer yard waste as an option.

Thank you for looking into this further! Jessica and Josh Blanton

Trash hauler.

Joe's Email <joemasich1@gmail.com>

Tue 3/2/2021 10:21 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Kimbles service has been excellent. Its important for many of us to be able to have grass clippings and leaves and other yard waste hauled away. My preference is to keep Kimble.

Thanks Joe Masich.

Sent from my iPhone

Kimble

Bob Ciptak

bciptak@yahoo.com>

Tue 3/2/2021 10:23 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Keep Kimble. The \$1.30 increase a month is minimal. They do a good job. Do not go Republic!!!

Kimble vs Republic

Amy Joyce <amy@sonerdy.com> Tue 3/2/2021 10:25 AM To: Council@cityofgreen.org <council@cityofgreen.org>

Dear council members.

In regard to the upcoming potential change from Kimble to Republic, I wanted to write to express that I have had no issues with my Kimble service. Their customer service has always been top notch and I've been very happy with them. I do not feel an additional \$1 is much to ask for their services, especially because I paid so much more for Kimble's services while living in Jackson Twp. where the township did not have an agreement with the refuse company.

Furthermore, the yard waste option seems like it would be very beneficial to our community.

Thank you,

Amy Joyce 330.607.5475 amy@sonerdy.com Sent from my iPhone

Waste Contract

Lang, Brenda < Brenda.Lang@barrington-carpet.com>

Tue 3/2/2021 10:25 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

I'm satisfied with Kimble for the most part. Our trash pickup has been skipped over several times due to the weather, the driver refuses to drive down our lane to gather the trash. We never see a credit for this non-pick up. Yard waste pick up is no issue with us, we compost our lawn clippings. The \$1.30 a month increase is acceptable.

Thank you Brenda Lang

Brenda Lang

Administrative Assistant W: 330-896-4141 x201

E: Brenda.Lang@barrington-carpet.com

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Fwd: Delivery Status Notification (Failure)

Robert Mittiga <rjmittiga@gmail.com>

Tue 3/2/2021 10:28 AM

To: Nichole Baldinger <NBaldinger@cityofgreen.org>

Pls. see the enclosed message regarding the retention of Kimble services. Thank you.

Bob Mittiga

1290 Greensburg Rd.

----- Forwarded message -----

From: Mail Delivery Subsystem < mailer-daemon@googlemail.com >

Date: Tue, Mar 2, 2021 at 10:19 AM

Subject: Delivery Status Notification (Failure)

To: <rimittiga@gmail.com>



Address not found

Your message wasn't delivered to clerkofcouncil@cityofgreen.org because the address couldn't be found, or is unable to receive mail.

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550 5.4.1 All recipient addresses rejected : Access denied. AS(201806271)

----- Forwarded message -----

From: Robert Mittiga <<u>rjmittiga@gmail.com</u>>

To: clerkofcouncil@cityofgreen.org

Cc: Bcc:

Date: Tue, 2 Mar 2021 10:18:32 -0500

Subject: Fwd: Kimble Services Pls. see attached. Thank you.

Bob Mittiga 1290 Greensburg Rd.

----- Forwarded message -----

From: Robert Mittiga <ri>rjmittiga@gmail.com></ri>

Date: Fri, Feb 26, 2021 at 10:54 AM

Subject: Kimble Services

To: <<u>ryeargin@cityofgreen.org</u>>

Cc: < mshaughnessy@cityofgreen.org >, < byoung@cityofgreen.org >, < cdevitis@cityofgreen.org >, <rbrandenburg@cityofgreen.org>, <dfrance@cityofgreen.org>, <bbabbitt@cityofgreen.org>

Mr. Yeargin,

I would encourage you to retain Kimble services. In regard to the SSNL article of 2-26-21, by Eric Poston, the bidding process was questionable. With that in mind, Kimble service, from my perspective, has been both reliable, economical, and efficient. Simply put, "if it isn't broke, don't fix it." Thank you for your consideration.

Bob Mittiga

1290 Greensburg Rd.

Republic vs. Kimble

William Poston <poston192@yahoo.com>

Tue 3/2/2021 10:32 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I understand the basis and process of the bidding for a service to the community in terms of the best economical solution for the residents of Green, I believe this is a unique situation where we need to step outside the box and listen to what the obvious majority of Green residents believe to be true based on their experience with both Kimble and Republic. Similar to the old adage: If it ain't broke, don't fix it. Compromising quality of service to save residents a little over a dollar a month could prove to be a grave mistake. Project yourselves six months to a year from now in hind sight being locked into this. I do not know if you have asked Kimble if they would agree to match Republics bid. That would seem like the right thing to do. Silent bidding without giving current vendor the right to match, just does not seem to make sense. Even with that being said, the dollar plus increase along with the continued great service would still be in the communities best interest. Please do not make the mistake of compromising quality for a buck. Thank you,

> Bill Poston 917 Skyside Drive 330-896-3259

Waste Hauler Feedback

aaron@aaronjveal.com <aaron@aaronjveal.com>

Tue 3/2/2021 10:32 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Council Members,

I have had nothing but great experience with Kimble for 8 years. I cannot speak to the service of Republic. I don't personally have a use for yard waste removal but I can see that many do. I don't know what the limitations with Republic would be in regards to bulk pickups, but I have used Kimble's website to schedule for bulk ups multiple times and they respond quickly and assure me that our plan includes unlimited use of this feature. The small additional price per month is OK by me to keep Kimble.

Thanks,

Aaron J Veal 1472 King Drive 330.472.5636

(No subject)

scott plymire <smplymire@gmail.com>

Tue 3/2/2021 10:32 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

I feel we should stay with Kimble. Very reliable with excellent customer service.

Scott Plymire 330.351.3327

Kimble

Katherine Conrad <kat7205@gmail.com> Tue 3/2/2021 10:33 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Matt,

I would prefer to keep Kimble (although, did not use Republic before). I have read many complaints about the prior service including that they do not take cardboard for recycling (this is a large amount of what I recycle). Also, we would definitely use yard waste removal.

Thanks,

Katherine Conrad

Kimble

Robert Weber <rcweber57@yahoo.com>

Tue 3/2/2021 10:33 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

My wife donna and I Robert weber are in favor of keeping our current trash hauler Kimball.

Sent from my iPhone

Re: Green to vote on waste hauler contract. Your response requested

dennis kelliher <dskelliher@yahoo.com>

Tue 3/2/2021 10:34 AM

To: Matt Shaughnessy <Mshaughnessy@cityofgreen.org>; Council@cityofgreen.org <council@cityofgreen.org> Hi Matt.

We've had no issues with either Kimble or Republic.

No need for yard waste disposal.

\$1.30/month isn't much but we would prefer the lowest bid.

Thanks.

Dennis & Colleen Kelliher

On Monday, March 1, 2021, 2:35:51 PM EST, Matt Shaughnessy <mshaughnessy@cityofgreen.org> wrote:

Dear Green Resident,

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic.

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

FW: Green to vote on waste hauler contract. Your response requested

Donna Lane <d.lane@pioneerplasticscorp.com>

Mon 3/1/2021 2:49 PM

To: Council@cityofgreen.org <council@cityofgreen.org>

Stay with Kimble, even if a bit higher bid. Yard waste pick up is important to many of us! Some have no way of disposing of yard waste and cant afford the cost of having it done.

STAY WELL!



THANKS, Donna Lane Pioneer Plastics Corp 3330 Massillon Rd Akron, Ohio 44312 330-896-2356

From: Matt Shaughnessy

Sent: Monday, March 1, 2021 2:35 PM

Subject: Green to vote on waste hauler contract. Your response requested

Dear Green Resident,

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic .

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Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

green trash pick up

Paul Ilkanic <ctp09@yahoo.com>

Tue 3/2/2021 10:35 AM

To: Council@cityofgreen.org <council@cityofgreen.org> stick with Kimble. i've had bad experiences with Republic in the past in another city. Kimble's drivers are respectful with your cans and yard. they never leave a mess. Republic does.

KIMBLE

Trash Service

Kevin McIntyre <kevin@cmacproperty.com> Tue 3/2/2021 10:36 AM

To: Council@cityofgreen.org < council@cityofgreen.org > Cc: Jill Himes <jill@cmacproperty.com>

4740 Tahiti Dr.

1. Currently I use Republic in Stark County with exceptional service. No restrictions on yard waste.

Kimble services an area near my residence and continuously drops debris and trash from vehicles and when Corporate was contacted by me the complaint was blown off and ignored despite going against there advertising tag line.

- 2. Yes, not everyone had the means or ability to transport to a City dump. Additionally, this I likely an effort to divert those materials to a dump that is either contracted by / thru Kimble or an affiliate.
- 3. Unfortunately this is not a question of what I am willing to do. Would I prefer to pay the cheaper rate? Absolutely. Will I honor the decision of government overreach.... do I really have a choice? Of course not.

Best Regards,

Kevin McIntyre

CMAC Property Management 330-809-0291 (office) 330-352-5511 (cell) kevin@cmacproperty.com

Trash Service

Kevin McIntyre <kevin@cmacproperty.com>

Tue 3/2/2021 10:36 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Cc: Jill Himes <jill@cmacproperty.com>

4740 Tahiti Dr.

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- 3. Unfortunately this is not a question of what I am willing to do. Would I prefer to pay the cheaper rate? Absolutely. Will I honor the decision of government overreach.... do I really have a choice? Of course not.

Best Regards,

Kevin McIntyre

CMAC Property Management 330-809-0291 (office) 330-352-5511 (cell) kevin@cmacproperty.com

Waste Hauler Contract

Natalie Hoover <yelomustang314@gmail.com>

Tue 3/2/2021 10:37 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

What is your experience with Kimble? With Republic?

We've always had a really great experience with Kimble. They are very professional and have wonderful customer service. Their service is great, never late and takes almost everything we've had to put out on the curb.

I had some experience with Republic but not when I was living in Green. I don't care for them in comparison to Kimble. The level of service isn't the same.

Is a subscription service for yard waste important to you?

No this wouldn't be important to us. We have enough land to be able to take care of our own. We've never thrown ours out.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Yes I would be willing to pay the extra amount per month. It's worth it to keep the level of service we are currently receiving.

(No subject)

Tara Woody <tmw44705@gmail.com>

Tue 3/2/2021 10:37 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

My name is Tara Woody at 2754 Superior Dr. I am writing in regards to trash service. Kimble has been doing a fantastic job and I would pay \$1.30 more a month to keep them. I have not had any experience with Republic but I am of the mindset, if it isn't broke, don't fix it. I don't have much yard waste yet, but our house is still relatively new and it will become more important to me as our trees mature.

Thank you, Tara M. Woody

Waste Hauler Contract

Kathie Maximovich <katmax421@hotmail.com>

Tue 3/2/2021 10:37 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Dear Mr. Matt Shaughnessy,

We have only lived here while Kimble has been servicing the city. With that said, we like Kimble.

We Mulch, yard waste is not an issue.

We are fine with paying \$1.30 more per month...not a big deal.

Nick and I want to thank you for reaching out to us! We truly appreciate being asked for our thoughts and opinions.

Best regards, Kathie & Nick Maximovich

City of Green Trash Hauler Contract

Jessica Lynn <jessicalynn@att.net> Tue 3/2/2021 10:38 AM

To: Council@cityofgreen.org <council@cityofgreen.org> Good Morning.

In my opinion I would much rather pay the extra \$1.30 to keep Kimble, we have had few issues with them. We have had services issues with Republic in the past. Before we moved to Green we had a residential and a commercial account with them, their price increases were ridiculous and there were a lot of service issues. In the end we switched to Kimble and were pleased when we moved to Green to find Kimble was the contracted trash hauler. It seems silly to me to squabble over \$1.30 when I think the majority of residents have had a good experience with Kimble.

I was unclear on whether either bid included weekly recycling, I am assuming they do based on the increased prices but would appreciate clarification. We absolutely would like to see weekly recycling pick up.

As far as yard waste goes we take care of it ourselves.

Thank You, Jessica Lynn 3572 Parfoure Blvd

Sent from Mail for Windows 10

Garbage and recycling service

Kristina J <kjjennin2@gmail.com>

Tue 3/2/2021 10:39 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

What is your experience with Kimble? We have had exceptional service with Kimble and we would like to remain their customer. We have heard many negative reviews from past customers of Republic.

Is a subscription service for yard waste important to you? No, but we would be willing to pay an additional fee if we opted for it in the future.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? I am willing to pay the increased amount to keep Kimble.

Regards,

Kristina Jennings

Green resident

Kimble vs Republic

Deanna Wendt <deannatwendt@gmail.com>

Tue 3/2/2021 10:41 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

We have had a great experience with Kimble. They are reliable and often take large loads that overflow the bins. This includes yard waste. While my husband and I are able to load yard waste into our truck and haul it to the dump on our own, many residents of Green can't do the same. The fact that Kimble costs slightly more than Republic is insignificant. The cost and labor involved with collecting Kimble bins and replacing them with Republic containers would be wasteful.

In short my husband and I prefer to stick with Kimble, in spite of the slightly larger cost.

Deanna Wendt Uniontown

Trash Service

cyndy <cyndycolley@sbcglobal.net>

Tue 3/2/2021 10:45 AM

To: Council@cityofgreen.org < council@cityofgreen.org>

To the Council Members of Green, this email is concerning the upcoming vote for a new trash removal contract. I did send an earlier email and saw that it was presented at the last meeting.

To answer your questions...

I am very happy with the Kimble company. Their service has been impeccable. Their customer service shows sincere concern and compassion when you call about anything. They are a local company and have family members who give there all to the company. I don't know much about Republic except they are a large corporate company without much concern for their customers.

I personally do not have a need for a land waste service. I have over an acre with 52 acres behind me. I compost on a regular basis.

I understand our service price will increase regardless of who we choose as our provider. I will happily pay extra for Kimble. They have a proven track record and I consider them the "best" choice. And if I'm not mistaken, during the last meeting it sounded like they may be adopting weekly recycling. Which would save me money because I pay more to have an extra recycling bin.

On a side note, I watched the last meeting and felt Valerie Wax Carr minimized the Bag Service. I don't think either of you understand the importance of this service. Not everywhere in Green is a newer neighborhood. The old farm house next to me has a very, long gravel driveway. It would be next to impossible to drag a trash bin up and down their driveway. Being able to drive the trash bags to the road makes it much more convenient for her. Also if I understood Mr. Kimble correctly, they were requested to add the land waste price in the bid. And were not given the opportunity to do a separate bid without that cost.

I don't believe the bid process was done fairly. I would happily pay more for the "best" choice and that is the Kimble company.

Thank you, Cyndy Colley Raber Rd.

Kimble

Tom Flory <tom.flory@serraautopark.com>

Tue 3/2/2021 10:46 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

My vote is to pay the little bit additional for much better service with Kimble! Thanks!

Tom Flory

Sent from my iPhone

Trash service

Sheri Miller <tmiller123@sbcglobal.net>

Tue 3/2/2021 10:46 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Due to no offer of yard waste removal w the other considered company, we vote to stay w Kimble at an increase cost.

Tim and Sheri Miller 3162 Doves Xing

Sent from AT&T Yahoo Mail for iPhone

Trash haulers

lindastottlemyer18 < lindastottlemyer18@gmail.com>

Tue 3/2/2021 10:48 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

I personally have had good experiences with Kimble. I can remember when my Mom and Dad had Republic before the change and they always had no problem with them. Personal, I would like to continue with Kimble,

Sent from my Verizon, Samsung Galaxy Tablet

Kimble Contract

Melanie Wagner < mwagner523@yahoo.com> Tue 3/2/2021 10:49 AM

To: Council@cityofgreen.org < council@cityofgreen.org > Hello,

I would like to continue with Kimble despite the \$1.30 increase! Never have any issues and love the service!

Kimble has my vote!

Thank You,

Melanie Wagner

Waste removal contract

Rick Crowl < rickcrowl1@gmail.com> Tue 3/2/2021 10:49 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Council,

While I do not have any instances that I can remember of performance issues when Republic had the waste removal contract I feel it would be a disservice not to have a yard waste option for trash pick up. Many citizens don't have the means or time available to drop yard waste at the city recycle center. I have no problem with paying \$1.30 per month extra and would like to strongly urge we continue with Kimble.

Thank you, Rick Crowl 487 Bobwhite Trail, Akron, OH 44319

Response: City of Green to vote on waste hauler contract

Susan E. Gatts <sgatts@cpcourt.summitoh.net>

Tue 3/2/2021 10:51 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

What is your experience with Kimble? With Republic? My experience with Kimble has been excellent. I don't remember having issues with Republic.

Is a subscription service for yard waste important to you? No

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? Yes

Susan Gatts

(No subject)

Kimberly Johnson <kajohnson1973.kj@gmail.com> Tue 3/2/2021 10:51 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

I would pay the extra fee to keep kimble trash. I have not had any bad experiences with kimble. They clean up if they spill some trash. I won't need the yard waste container.

Keep Kimble!!!!

Kimberly Johnson 1339 Woodland Dr, Uniontown, OH 44685

Green to vote on waste hauler contract.

Lily Vateva < liliana.vateva@gmail.com> Tue 3/2/2021 10:52 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Good morning.

I wanted to advise my opinion regarding Green's waste hauler contract renewal. My personal preference would be to retain Kimble as our waste hauler, despite their higher rate and contract bid, due to superior service and more inclusive service offerings.

What is your experience with Kimble? With Republic?

I've had nothing but really positive experiences with Kimble. They provide excellent service and clean up after themselves if they drop or spill something. They also stop to pick up extra bags or waste items that do not fit in the garbage bin/tote.

I've heard mixed reviews about Republic from friends and family that have used Republic, but what I don't like about Republic is that they offer a more limited list of items that they are able to recycle and that they do not offer yard waste removal services. For me personally, the extra services that Kimble provides justify the higher rate/bid for their contract.

is a subscription service for yard waste important to you?

Yes.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

I am willing to pay the higher rate to retain Kimble as our waste hauler.

If you have any further questions or concerns, I can be reached via email or at 330-703-7142, thank you!

Liliana Vateva

Green resident

Waste Hauler Contract

Matt Newhouse <mnhouse@outlook.com>

Tue 3/2/2021 10:53 AM

To: Council@cityofgreen.org <council@cityofgreen.org>; Matt Shaughnessy <Mshaughnessy@cityofgreen.org> I prefer Kimble with the yard waste option. Kimble's service has been great. I am happy to pay the extra \$1.30/month for this service.

Matt Newhouse

Sent from Mail for Windows 10

Waste Hauler Contract

Katie Stopher <kestopher@yahoo.com> Tue 3/2/2021 10:53 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Good Morning,

We've had excellent service from Kimble and are willing to pay more to keep them. We've had no experience with Republic. At this time, we're not interested in a yard waste subscription.

Thank you,

Katie Stopher

Fwd: Delivery Status Notification (Failure)

lwalk398 < lwalk398@gmail.com>

Tue 3/2/2021 10:54 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

----- Forwarded message -----

From: Mail Delivery Subsystem < mailer-daemon@googlemail.com >

Date: Tue, Mar 2, 2021 at 10:52 AM

Subject: Delivery Status Notification (Failure)

To: < lwalk398@gmail.com>



Address not found

Your message wasn't delivered to council@cityofgreen.ord because the domain cityofgreen.ord couldn't be found. Check for typos or unnecessary spaces and try again.

The response was:

DNS Error: 31980136 DNS type 'mx' lookup of cityofgreen.ord responded with code NXDOMAIN Domain name not found: cityofgreen.ord

----- Forwarded message -----From: lwalk398 < lwalk398@gmail.com>

To: council@cityofgreen.ord

Cc: Bcc:

Date: Tue, 2 Mar 2021 10:52:24 -0500

Subject: Trash hauler contract.

Please keep the current trash company. I like their customer service and I am able to dispose of yard waste. 1.30 a month is a small amount to be concerned about for such a good company.

In addition please do something about the abandoned hoarder house beside us. It is owned by Shawn and Lucy Oneil. I'm sure this mess is negatively affecting our home values in the neighborhood.

Lee Walker Russell Brown

3740 Butterfield Dr. Akron, 44319

Waste Management Preference

Craig Benner < craigbenner@ymail.com> Tue 3/2/2021 10:55 AM To: Council@cityofgreen.org <council@cityofgreen.org> Good Morning,

I am writing to you regarding the waste management contract that is up for vote for Green. Yard waste removal is a big deal for those of us that do our own landscaping but lack the means to haul away the waste. I do not own a truck or any vehicle that is suited for this task.

Not to mention the convenience of being able to simply leave the yard waste on the curb with the rest of the trash is very nice. I fear that if myself, and other residents lose the ability to easily dispose of our yard waste, we will be less inclined to keep up with our yards and landscaping because we don't want to deal with the headache of disposing of the waste.

As a resident of Robin's Trace HOA, I take great pride in keeping my property looking great and the ability to dispose of my waste easily is a big part of what makes the system work. I am in favor of paying extra to keep Kimble and to get the yard waste removal service built into the contract.

Thank you for your consideration,

Craig Benner 512 Herons Way Akron, OH 44319

Sent from Yahoo Mail on Android

Trash rrmoval

Robert Taylor <taylor.alicebob@sbcglobal.net> Tue 3/2/2021 10:55 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Dear council members,

I am requesting we keep Kimble as our current trash and recycle service. You are to vote for the lowest AND best contract. We have used Republic in the past. I believe that Kimble has given better service for what they charge. I am willing to pay the higher price. Please feel free to contact me for any clarification.

Sincerely,

Alice Taylor 582 Bobwhite Trail Akron, Ohio 44319

Sent from AT&T Yahoo Mail on Android

Kimble vs. Republic

Kevin Roarty <irishfire5177@aol.com>

Tue 3/2/2021 10:56 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Please continue to use Kimble. Service has been excellent. \$15.60 more over a year's time is insignificant. I would like the option to throw away yard waste as well. Thank you.

Kevin Roarty

Trash Hauler

(null) (null) <of45@yahoo.com> Tue 3/2/2021 10:56 AM

To: Council@cityofgreen.org <council@cityofgreen.org> Willing to pay more. Skeptical of Republic providing better service. Sent from my iPhone

Waste Hauler Contract Feedback

Olivia Hutcherson <olivia.hutcherson@gmail.com>

Tue 3/2/2021 10:56 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Hello. As requested in Matt Shaughnessy's email, I am responding with feedback/comments on our waste hauler contract.

As a Green resident and Kimble customer for about 6 years, I am very happy with Kimble as my waste hauler. They have offered wonderful customer service and I have personally witnessed their staff going out of their way to provide quality and responsible service (i.e. getting out of the truck to check whether a box of waste is recyclable or not, stopping to pick up waste that has blown away, etc). It is also worth noting that Kimble is still accepting glass for recycling, a service which has unfortunately been dropped by many other waste management servicers in Northeast Ohio. I've noticed a significant positive difference between Kimble and my prior waste hauling companies.

I think the availability of a yard waste subscription is important, especially because the City of Green does not, to my knowledge, offer an alternative curbside yard waste/compost pick up (which is another topic entirely, but curbside compost service would be a phenomenal offering by the city).

I am willing to pay the additional \$1.30 per month to keep Kimble and this would certainly be my preference moving forward.

I appreciate that we were given the opportunity to provide feedback.

Sincerely, Olivia Hutcherson

Kimble

Mary Cernava < cernava.mary@gmail.com> Tue 3/2/2021 10:56 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Yes keep!

Sent from my iPhone Mary Cernava

Keep Kimble Waste Removal

Meredith Jones-Newhouse D.C. <mjonesnewhousedc@gmail.com> Tue 3/2/2021 10:59 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Dear City Council,

My family and I are residents in the 4th ward of the Cory of Green, in Robin's Trace subdivision. My household is in favor of keeping Kimble as the waste removal servicer despite the small increase in cost. Our neighborhood aesthetics depend on the ability to have yard waste such as grass clippings, leaves, sticks, etc... to be removed. Many of our residents choose not to compost their yard waste because of the visual appearance and smell of composting piles. We have 143 homes in our subdivision as a reference. Our neighborhood also does a large amount of bulk trash (ie, broken items, old defective furniture, old toys that cannot be donated, ...) while ridding of items that do not fit into the assigned trashcans. That is a benefit we would like to keep if possible. I appreciate the opportunity to have my voice heard in this matter. Thank you for your time and consideration.

Sincerely,

Meredith L. Jones-Newhouse, DC

I vote to keep kimble

sarah thouvenin <sjsarikelle@gmail.com> Tue 3/2/2021 10:59 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Dear Council, I would like to keep Kimble. The stress of having to reset my billing account to save 1.30 per month isn't worth it. Kimble has been reliable and convenient. I would prefer to keep Kimble.

Thank you, Sarah Thouvenin

Kimble contract

Dan Vojtko <daniel.m.vojtko@gmail.com>

Tue 3/2/2021 10:59 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

What is your experience with Kimble? With Republic?

- I have no experience with Republic and only Kimble. The service I have received from Kimble has been excellent. I do not think its worth switching vendors to save an extra \$1.30/month. The lack of a yard waste service is not acceptable. Furthermore, changing containers and having to adjust automatic billing is another inconvenience.

is a subscription service for yard waste important to you?

-Yes very important. Until the City of Green offers some sort of service that entails picking up yard waste directly at one's house, this is a very big deal. Nobody is going to load bags of leaves or grass up in their vehicle and take to a central recycling location. Even the city of Ravenna offers this type of lawn service to their residents.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

- I would gladly pay the extra \$1.30/month to keep the existing service. I would even accept a higher price increase. If an extra \$15.60 a year is going to break your finances as an individual, then you have bigger issues to deal with.

Dan Vojtko, Green Resident - MayFair Lakes Development

(No subject)

Kelly Haney <khaney83@gmail.com> Tue 3/2/2021 11:01 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Thank you for your email. I am willing to pay the additional amount to keep Kimble. I also think that the yard waste option is fair. I certainly prefer to work with Kimble over Republic.

Thank you for all you do.

Kelly Haney

Kimble

Carla Risner < carlarisner@icloud.com>

Tue 3/2/2021 11:02 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I will definitely pay more to keep Kimble waste. Do not need the yard waste but it's great for those that do.

Sent from my iPhone

Trash Service

jan <ohioyamaharider@yahoo.com>

Tue 3/2/2021 11:03 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Let us know:

What is your experience with Kimble? With Republic? In my opinion Kimble has better service.

Is a subscription service for yard waste important to you? I do not need yard service

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? I am willing to pay more for better service.

Janis McCracken

2584 Spade Road

Waste removal contract

steve Johnson <sjohnson5@neo.rr.com>

Tue 3/2/2021 11:04 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Kimble has been fabulous, their drivers always go "the extra mile" when there is excess trash to be picked up.

I would suggest not to change vendors! You get what you pay for!

Sent from my Verizon, Samsung Galaxy smartphone Get Outlook for Android

Kimble vs. Republic

Kevin Roarty <irishfire5177@aol.com>

Tue 3/2/2021 11:04 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Please keep using Kimble. Service has been excellent. \$15.60 over the course of a year is insignificant. I'd like the yard waste option. Thank you.

Kevin Roarty

Waste Haulers

Dn. Wayne <dnwayne001@neo.rr.com>

Tue 3/2/2021 11:04 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

I have done business with Republic professionally prior to retirement. The \$1.31 difference for the monthly fee is chump change! I really see no reason to change, especially since there will be a diminishing level of service with the inability to dispose of yard waste. I am against the change of providers!

Fr. Wayne Paul Wright 3917 Ramsey Drive

Support of kimble as waste option

lan Reed <ian.reed.2011@owu.edu>

Tue 3/2/2021 11:08 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

As a resident of Robin's trace, I am emailing in support of keeping Kimble as our waste disposal company.

Thank you

lan Reed, MBA University of Pittsburgh Graduate, 2013

Cell: (330) 607-0758 l <u>ian.reed.2011@owu.edu</u>

Trash

Mary Beitko <marybeitko@yahoo.com> Tue 3/2/2021 11:09 AM To: Council@cityofgreen.org < council@cityofgreen.org >

Please keep Kimble. Republic charges less for a reason.

Thank you, Mary Beitko 717 Sleepy Hollow Dr Uniontown

Sent from Yahoo Mail for iPhone

yard waste

nat-champ2002 <nat-champ2002@sbcglobal.net>

Tue 3/2/2021 11:13 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Quick question about yard waste before I fill out the survey. The City of Green does not take grass clippings or branches over 4 inches at this time. So alot of people put their grass on the trash cans because the city eliminated this service. Do you have another solution for grass clippings? Thanks for your time.

Sent via the Samsung Galaxy S20 5G, an AT&T 5G smartphone

Waste Hauler Contract

Rebecca Wilde <rebecca.wilde718@gmail.com> Tue 3/2/2021 11:15 AM To: Council@cityofgreen.org <council@cityofgreen.org> Good Morning,

I am writing to you regarding the waste management contract that is up for vote for Green. Yard waste removal is a big deal for those of us that do our own landscaping but lack the means to haul away the waste.

Being able to simply leave the yard waste on the curb with the rest of the trash is ideal for our family. I fear that if myself, and other residents lose the ability to easily dispose of our yard waste, we will be less inclined to keep up with our yards and landscaping because we don't want to deal with the headache of disposing of the waste.

I am in favor of paying extra to keep Kimble and to get the yard waste removal service built into the contract.

Thank you for your consideration, Rebecca Wilde

City of Green to vote on waste hauler contract. Your response requested.

Carl Kray <carlkray@yahoo.com>

Tue 3/2/2021 11:15 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Thank you, Matt, for reaching out to Green residents for input regarding the waste hauler contract.

it's certainly understandable that the rates will be going up after 10 years. We've lived in Green for over 30 years. I don't recall any previous service issues with Republic. We haven't had any service issues with Kimble.

A yard waste option is important to us but we don't need that service every month. Can't Kimble offer something on an as-needed basis?

Is there any other service provider that can offer a third bid?

Thank you,

Carl Kray

Waste disposal

LeAnn Reese <leann.reese@att.net>

Tue 3/2/2021 11:19 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Let us know:

What is your experience with Kimble? With Republic? Kimble has always had excellent service

Is a subscription service for yard waste important to you? Yes

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted? Pay extra for Kimble

Thank you,

LeAnn Reese

Sent from my iPhone

Kimble Company

THERESA LEITER <TMARIE711@live.com>

Tue 3/2/2021 11:20 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Yes, I would prefer to stay with Kimble, we use them at the company I work for and we've never had any issues with them.

Theresa Leiter

Waste management

Matt Gilbert <matt_gilbert14@yahoo.com>

Tue 3/2/2021 11:20 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I'd recommend keeping Kimble. They may cost a little more but tend to be pretty easy going when throwing out bigger than normal items

Waste hauler contract questions

andrew.kever < andrew.kever@gmail.com>

Tue 3/2/2021 11:23 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

What is your experience with Kimble? With Republic?

Kimble - 14 months

Republic - never used their service

Is a subscription service for yard waste important to you?

Yes very important

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Yes I'm willing to pay more for yard waste pickup

Andrew Kever 3102 Bear Hollow Rd

Sent from my Galaxy

(No subject)

Ron shonk <rshonk1@gmail.com>

Tue 3/2/2021 11:24 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Please Consider keeping Kimble Garbage collection as our Long term service. I'm definitely willing to pay even above the 1.30 savings. Their service is Awesome and they bbq take everything You put out without ever a complaint.

Ron Shonk 165 Samoa Drive Akron Ohio Rshonk1@gmail.com

Waste hauler contract

Michelle Krobetzky < mkrobetzky@yahoo.com>

Tue 3/2/2021 11:27 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

We've never had an issue with either one, that being said, Republic's ability to pickup recycling every week would be a benefit.

Kimble on the other hand will take ANYTHING at any time, a service I don't know if Republic will provide.

Sent from Yahoo Mail on Android

(No subject)

Bonnie Radcliffe <bonrad431@yahoo.com> Tue 3/2/2021 11:27 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Please keep Kimble

Bonnie Radcliffe 3869 Kippford Circle Uniontown Oh 44685 Re: City of Green to vote on waste hauler contract. Your response requested.

Brad Mooney <mooney8085@gmail.com>

Tue 3/2/2021 11:29 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Cc: Matt Shaughnessy < Mshaughnessy@cityofgreen.org>

Thank you, but we're no longer residents of Green. Please remove us from future mailings.

Thanks again, **Brad Mooney**

On Tue, Mar 2, 2021 at 9:56 AM Matt Shaughnessy < Mshaughnessy@cityofgreen.org > wrote: Dear Green Resident.

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic .

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Thanks, **Brad Mooney**

(330) 715-8085

Re: City of Green to vote on waste hauler contract. Your response requested.

Dan Hippich <dhippich1@gmail.com>

Tue 3/2/2021 10:31 AM

To: Matt Shaughnessy <Mshaughnessy@cityofgreen.org>; Council@cityofgreen.org <council@cityofgreen.org> Thank you for the updated information Matt.

Hello City of Green council. I have been quite pleased with Kimble. I am all for if something is not broke don't fix it especially if the new costs are a small difference of 1 dollar. The cost is going to go up for us anyway. I vote to keep Kimble. I don't want to ruin a good thing.

Please let me know if you have any questions or concerns.

Best regards Dan Hippich

On Tue, Mar 2, 2021 at 9:56 AM Matt Shaughnessy < Mshaughnessy@cityofgreen.org > wrote: Dear Green Resident.

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic .

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Kimble vs Republic

Mary Burley <bilmarburley@yahoo.com>

Tue 3/2/2021 11:33 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Kimble service has been excellent, We remember Republic missing pickups, leaving trash when canisters were spilled or dropped.

We wouldn't mind the additional cost but are a bit upset regarding the yard waste issue.

Trash for City of Green

Randy Hlad <rhlad71@yahoo.com>

Tue 3/2/2021 11:34 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I like Kimble personally. I am not sure what the yard waste thing is about but the \$1.30 increase is ok with me. Just how much more would it be for yard waste pickup each month? How much is it for an additional trash can a month?

Thanks Randy Hlad

Sent from Yahoo Mail on Android

Waste hauler comments

Toni Craig <toni_cicone@hotmail.com>

Tue 3/2/2021 11:36 AM

To: Council@cityofgreen.org < council@cityofgreen.org>

What is your experience with Kimble? With Republic?

-As residents of Green for 11 years, we've had no complaints with Kimble. I appreciate their recycling program, as they accept far more items to recycle than compared to other companies (based on conversations with friends in other communities). I feel they do good job of being on schedule and not making a mess of the trash they do collect (ie-leaving trash on the road that has flown out of the truck, etc). They also collect a large variety of "trashed" items and do not penalize the homeowner if they put out more than what fits in the standard bin.

Republic was used when we first moved to the city, but I don't have a good frame of reference to say Kimble is better/worse/the same. But I do feel that if what we are using right now is working, then why change it?

Is a subscription service for yard waste important to you?

-I think the yard waste subscription is a great option to offer to the residents. Not everyone has the ability to compost or bring their yard waste to the city facility.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

-Yes, I would be willing to pay that small increase to keep Kimble.

Toni Craig 587 E Nimisila Rd. 330-414-8460

Trash hauler

mmmcubic@aol.com <mmmcubic@aol.com> Tue 3/2/2021 11:36 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

City of Green,

Thank you for the opportunity to give our opinion on which hauler would best serve our needs. I am a resident that cannot keep yard waste and put it out with my regular trash. I have lived in Green for 28 years and remember even when we had Republic I could put yard waste in the weekly trash pickup. Once Kimble took over I continued to do this. My yard waste is currently put out in I think they are 30 gallon garbage cans. In the fall when leaves are down I may have additional plastic black bags I put out for pick up. Only in the last 3-4 years have I had problems with Kimble in regard to this. My yard waste garbage cans would be thrown all over my yard by the pick up guy. They used to be stacked next to the tote they provide. I went through many times I would call Kimble and complain about this. Kimble would also leave a No Service ticket with comments sometimes. They wanted me to put my yard waste in the tote. I do not want to do this since I am not going to drag that tote around my yard. Also, I keep my tote in my garage and it would smell awful with yard waste in it. Also, I cannot lift some of the yard waste high enough to put it in the tote. Another issue is the cost of the commercial bags. Kimble wanted me to put the yard waste in the bags and then put it into the tote since that means the pick up person has less things to get out of his truck and pick up. Republic never had an issue with how I put out my trash/yard waste. Kimble didn't either until the last 3-4 years. As far as I knew unlimited service was just that unlimited. I do have pictures of how they would leave my yard waste cans all over the yard,

So with all that said, I guess I would want Kimble so I can continue putting out my yard waste. Your email does not state how much the yard tote is per month. Do we have to pay the yard tote fee if we don't put anything out, for example in the winter? Can I continue to put out plastic bags and use my 30 gallon garbage cans in addition to the yard tote?

If you would like to contact me please do so at 330-808-1126. I look forward to the answers to my questions.

Thank you again for asking for our opinions.

Rise Murawski

Waste/Recycling

Brandy Goodman <bgood101709@gmail.com>

Tue 3/2/2021 11:38 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Let us know:

What is your experience with Kimble?

I have never had an issue with their service. Always accommodating. My only wish is they picked up recycling every week because we tend to have more recycling than actual garbage.

With Republic?

I believe Coventry Township currently has them and honestly all I hear is negative reviews about them on social media. I have personally never had them.

is a subscription service for yard waste important to you?

This has always confused me because we would throw our yard waste in our actual trash but I'm not even sure that is allowed. So if there is a specific service for this then yes we would most likely use it.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Our family is willing to pay the additional amount because their service is top notch in my books.

Thank you, Green Resident Sent from my iPhone

Waste management contract

AE Burgess <aeburgess22@gmail.com> Tue 3/2/2021 11:43 AM

To: Council@cityofgreen.org <council@cityofgreen.org> Hello,

I would like to provide some input regarding the waste management contract; I recently had to deal with kimbles customer service department regarding the replacement of a damaged trash tote. Simply put, the employee was rather rude regarding the matter. Kimble companies google reviews will show many others sharing their frustrations with Kimbles customer service.

I can not comment on Republic as I have not been a customer. Lowest bid is not always best bid, if Kimble has proven to perform better then it is a easy decision. However, If the city accepts Kimbles bid I would consider informing the company that they are falling short when it comes to customer service and it was a notable issue brought up during the selection process.

Thank You,

Evan Burgess

3306971993

Waste removal

Melissa Riffle <melissa.riffle@yahoo.com>

Tue 3/2/2021 11:47 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

Hi,

I would like for us to keep Kimble. We would be willing to pay the monthly increase.

Thank you,

Melissa Riffle

Sent from my iPhone

Trash contract

Melody <melody1@neo.rr.com>

Tue 3/2/2021 11:48 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

In answer to your questions:

We have not had any issues with either company.

Yard waste is not an issue for us.

The extra \$1.30 per month is acceptable.

We would prefer to stay with Kimble.

Melody Ledger 874 Karla Dr

Sent from my iPhone

Fwd: Green set to vote on waste hauler contract. Your response requested.

Travis Francy <travisfrancy@gmail.com>

Tue 3/2/2021 11:54 AM

To: Council@cityofgreen.org <council@cityofgreen.org>

I would prefer to keep Kimball.

I would like to have yard waste pick up and they have good service. Never an issue.

Thanks,

Travis Francy 3858 Ramsey Dr, Uniontown, OH 44685 330-620-8830

----- Forwarded message -----

From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org >

Date: Tue, Mar 2, 2021 at 10:27 AM

Subject: Green set to vote on waste hauler contract. Your response requested.

To:

Dear Green Resident.

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic.

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Best Regards, Travis Francy 330-620-8830

Fwd: Green set to vote on waste hauler contract. Your response requested.

Luke Piglia < lpiglia1@gmail.com>

Tue 3/2/2021 10:32 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Hi All,

My name is Luke Piglia. I am a resident at 450 Amberley Dr here in Green.

I would like you to vote to keep Kimble as the waste hauler for our city. The yard waste is a major difference and is definitely worth extra ~\$1.30 per month.

Thank you, Luke Piglia

----- Forwarded message -----

From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org >

Date: Tue, Mar 2, 2021 at 10:27 AM

Subject: Green set to vote on waste hauler contract. Your response requested.

To:

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Let us know:

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Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

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Sincerely,

Matt Shaughnessy, Ward 4 City Council

Kimble vs republic

8206nks <8206nks@neo.rr.com>

Tue 3/2/2021 11:55 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

Here's my take on the issue.

Since we have both Kimble and

Republic as our haulers, Kimble at our primary residence, and Republic at our

rental, they both provide excellent service. But to be fair To the customers of this issue

I believe the counsel should listen to the majority of what they want irregardless of cost.

Thank you.

Kimble

Jonathan Holmes < jenholmes 7617@gmail.com > Tue 3/2/2021 12:00 PM

To: Council@cityofgreen.org <council@cityofgreen.org>

I am writing to communicate that we have found Kimble's trash services to be exceptional. We have used other services before moving to Green and it was satisfactory at best. We would be willing to pay the

additional cost per month to keep Kimble's outstanding service.

Thank you for your consideration.

Jen Holmes

l

Trash contract

Kathy Snyder <kathyrae70@gmail.com>

Tue 3/2/2021 12:01 PM

To: Council@cityofgreen.org < council@cityofgreen.org >

Dear Council members,

We are newer members of the community, but we are very satisfied with the work of Kimble and hope you will remain with them.

Our family has Republic and the cans are beat up, and they are often late.

The yard waste pick up does not concern us.

I really hope you will reconsider and keep Kimble as our trash hauler.

Sincerely, Kent and Kathy Snyder Kreighbaum Rd.

Kathy Snyder **Enchanted Memories Travel**

" Make memories not reservations "

Feedback on Waste Hauler

Terry Metcalf <tjmetcalf@mac.com>

Tue 3/2/2021 12:02 PM

To: Council@cityofgreen.org < council@cityofgreen.org>

Dear Council Member:

I just wanted to offer my opinion, based upon my experience over the last 4-5 years. My only waste hauler experience, as a resident of Green, has been with Kimble and I must say that I have had zero issues. Their service and response to customers has, in my opinion, been outstanding.

While I understand that government seeks to be fiscally responsible, I think we have all had experiences where "the lowest price" has not always equaled the "best value". Along with being fiscally responsible, government must also balance the costs with the service residents receive. Recognizing that service costs are going to increase regardless of the provider, maybe an "if it ain't broke, don't fix it" approach might be something to consider.

Bottom line is that I, for one, am very happy with the service provided by Kimble and, if given the choice, would prefer to stay with them in spite of the \$1.30/month higher cost.

Regards,

Terry Metcalf 3520 Myersville Road Uniontown, Ohio 44685

RE: City of Green to vote on waste hauler contract. Your response requested.

philgraph@aol.com <philgraph@aol.com>

Tue 3/2/2021 12:03 PM

To: Council@cityofgreen.org < council@cityofgreen.org>

Dear Council.

Our experience with Kimble is very positive. We would accept the proposed increase, but would like to know the additional fee amount for yard waste cart.

Phil and Jennifer Buchanan

1288 Peach Wood Way m: 330-807-1864

----Original Message----

From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org>

Sent: Tue, Mar 2, 2021 9:56 am

Subject: City of Green to vote on waste hauler contract. Your response requested.

Dear Green Resident,

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic.

An additional consideration is that with the acceptance of the new contract, residents will no longer be permitted to throw yard waste away with their trash. Kimble submitted its bid with an optional subscription service for an additional monthly fee for a yard waste cart which would provide a solution for residents who do not want, or can't, mulch, compost, or take yard waste to the city's recycling center. Republic's bid does not offer an optional ward waste service.

As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

Fw: City of Green to vote on waste hauler contract. Your response requested.

Chris Watson < cwatson16@hotmail.com>

Tue 3/2/2021 10:59 AM

To: Council@cityofgreen.org <council@cityofgreen.org>; Council@cityofgreen.org <council@cityofgreen.org> I vote to switch back to republic

From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org>

Sent: Tuesday, March 2, 2021 9:56 AM

Subject: City of Green to vote on waste hauler contract. Your response requested.

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Let us know:

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Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

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Sincerely,

Matt Shaughnessy, Ward 4 City Council

Re: City of Green to vote on waste hauler contract. Your response requested.

Desiree Dennis <dshundry@yahoo.com>

Tue 3/2/2021 10:09 AM

To: Matt Shaughnessy < Mshaughnessy@cityofgreen.org >; Council@cityofgreen.org < council@cityofgreen.org >

Thank you for reaching out! This is greatly appreciated. Prior to moving to green we had Republic and we often didn't get our trash picked up and they would just toss cans around wherever. It was extremely frustrating and the custom service was terrible. We have lived in the city now for almost 10 years so my personal experience was a while ago. My parents however had Republic more recently and it was an ongoing struggle. The ever changing rules, trash not getting picked up and the same low level custom service was a struggle.

Personally I have loved working with Kimble. They have always been so friendly, quick to respond and our trash is picked up timely and efficiently. I even get a card from my trash guy at Christmas! I would pay more for their service.

Yard waste isn't a problem for us. We typically take ours to the recycling center anyways and it is never an issue for us.

Sent from my iPhone

On Mar 2, 2021, at 9:56 AM, Matt Shaughnessy < Mshaughnessy@cityofgreen.org > wrote:

Dear Green Resident.

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As chair of the committee considering this legislation, I'm seeking additional input from our residents and asking you to send your comments to our Clerk of Council at council@cityofgreen.org.

Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

Unfortunately, since our current contract is 10 years old, we will all see an increase in our service costs regardless of service provider. The new monthly rate for unlimited solid waste cart and

recycling with Republic is \$16.64; Kimble 17.95.

Sincerely,

Matt Shaughnessy, Ward 4 City Council

FW: City of Green to vote on waste hauler contract. Your response requested.

Ken Hoyt <kenh@akronymca.org>

Tue 3/2/2021 10:04 AM

To: Council@cityofgreen.org <council@cityofgreen.org> What is your experience with Kimble? With Republic?

My experiences with both providers were equal.

Is a subscription service for yard waste important to you?

Yes, this helps control costs and doesn't require me to shop myself for these services. It also helps reduce the number of providers on the roads, and holding a vendor accountable for their actions.

It is important to me to have the ability to dispose of the greatest variety of materials without additional service agreements. Yard waste and minor construction materials are a must.

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

This is a reasonable increase after 10 years.

Ken Hoyt Akron Area YMCA 330-376-1335

From: Matt Shaughnessy < Mshaughnessy@cityofgreen.org>

Sent: Tuesday, March 2, 2021 9:56 AM

Subject: City of Green to vote on waste hauler contract. Your response requested.

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Let us know:

What is your experience with Kimble? With Republic?

Is a subscription service for yard waste important to you?

Are you willing to pay an additional \$1.30 per month to keep Kimble or do you simply want the lowest bid accepted?

Please reply to council@cityofgreen.org

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Sincerely,

Matt Shaughnessy, Ward 4 City Council

Re: City of Green to vote on waste hauler contract. Your response requested.

Rhonda Perritt <rhonda.perritt@yahoo.com>

Tue 3/2/2021 10:01 AM

To: Council@cityofgreen.org < council@cityofgreen.org >

I would prefer to stay with Kimble. Having them pick up yard waste is extremely important to me especially since our city recycling was never open last summer no matter what day or time I went.

Rhonda Perritt

Sent from Yahoo Mail for iPhone

On Tuesday, March 2, 2021, 9:56 AM, Matt Shaughnessy < Mshaughnessy@cityofgreen.org > wrote:

Dear Green Resident.

Green City Council is scheduled to vote to accept a new ten-year contract for our waste and recycling hauler on March 9th. The bids are in and our current hauler's bid (Kimble), is \$1.30/month higher than Republic, who was hauler before Kimble. Many in our community want us to keep Kimble despite the higher monthly cost citing superior service and prior performance issues with Republic.

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Is a subscription service for yard waste important to you?

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Please reply to council@cityofgreen.org

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Sincerely,

Matt Shaughnessy, Ward 4 City Council

trash hauler

Rose Pfeifer <rosem308@sbcglobal.net>

Tue 3/2/2021 12:08 PM

To: Council@cityofgreen.org < council@cityofgreen.org >

Please consider keeping Kimble, very b satisfied with their service.

Sent from Yahoo Mail on Android

Waist Removal Vote

Michael Hilgert <hilgie_2000@yahoo.com>

Tue 3/2/2021 12:11 PM

To: Council@cityofgreen.org < council@cityofgreen.org>

Please keep Kimble. Cheaper is not always better. Kimble has been very reliable. Also is the new contract going to pick up recycle bins every week instead of the bi-weekly?

Thank you, Michael Hilgert 1745 Fairway Drive.

Waste hauler contract

Nichole Major <nichole2282@yahoo.com>

Tue 3/2/2021 12:11 PM

To: Council@cityofgreen.org < council@cityofgreen.org>

Dear Committee,

We live in the Meadow Wood development and have found that Kimble is the best choice for our city provider. I've had experiences with others in different communities and Kimble is great at pickup, very professional when you chat with them, and in the five years I've lived in Green, never had an issue with them. We should stick with what works, and they do the job well. Plus, with a large yard, having an option for yard waste is preferable.

Thank you!

Sent from my iPhone

Trash hauling

Barbara Holdren <barbholdren@att.net>

Tue 3/2/2021 12:11 PM

To: Council@cityofgreen.org <council@cityofgreen.org>

Cc: Matt Shaughnessy < Mshaughnessy@cityofgreen.org>; Dave France < dfrance@cityofgreen.org>

I have received excellent service from Kimble. That said, I DO need yard waste removal, which I understand will not be collected with normal residential service. I believe their bid, which includes a yard waste cart, makes them the BEST bid. I do not have the means to haul yard waste to the brush recycling center, and I doubt that the city wants grass clippings and weed debris dumped at the recycling center to be co-mingled with brush to be processed as mulch.

The city has, in the past, awarded bids to contractors who may not have submitted the lowest bid in monetary terms but were determined to be the BEST bid overall. The inclusion of the yard waste cart makes the Kimble bid the best for the community.

Regards -Barbara Holdren

From Barb Holdren's iphone

Trash Hauler

jim deluca <jdeluca1950@gmail.com>

Tue 3/2/2021 12:13 PM

To: Council@cityofgreen.org < council@cityofgreen.org >

I would vote to keep Kimble even with a higher rate. They have done a very good job.

Jim De Luca 4607 Ridgedale dr.

Kimble

Keith Palmer <sportster731@aol.com>

Tue 3/2/2021 12:16 PM

To: Council@cityofgreen.org <council@cityofgreen.org>

Please retain Kimble. They do a great job.

Also they are an Ohio company. I feel that it is worth a little extra to keep it local.

Thanks, Keith Palmer

KEEP KIMBLE

Amy Nicole <aherston@yahoo.com>

Tue 3/2/2021 12:16 PM

To: Council@cityofgreen.org < council@cityofgreen.org > Just keep Kimble. No one cares about \$1.30 / mo. to have better service.

They do a great job.

Thanks!

Amy Herston 1674 Cloverview Uniontown Ohio 44685

Kimble Company

crystalosborne0@gmail.com <crystalosborne0@gmail.com>

Tue 3/2/2021 12:17 PM

To: Council@cityofgreen.org < council@cityofgreen.org >

We would like to continue trash service with the Kimble Company. We have had nothing but great service! The price difference isn't even a concern. Please consider the feedback from the local neighbors.

Thank you, Crystal Osborne

Sent from my iPhone

Kimble

mobobhumm@aol.com <mobobhumm@aol.com>

Tue 3/2/2021 12:18 PM

To: Council@cityofgreen.org < council@cityofgreen.org>

Please keep Kimble. Their crews have done an excellent job. Never a problem!

Thanks for asking our opinion.

Bob & Maureen Humm 2400 Auberry Dr.

Waste Hauler Comments

Cliff Dahlman <cliffdahlman@gmail.com>

Tue 3/2/2021 12:18 PM

To: Council@cityofgreen.org < council@cityofgreen.org>

Thank you for asking our opinion about the changes in our waste hauler services.

We feel Kimble service was better than Republic, but we are not sure if it warrants the increased costs for the following reasons: The services that were provided by Kimble were about the same price as Republic (in the past), they took all our yard waste and any other items such as small furniture etc, and they were reliable. When they did break down and could not pick up our trash, they would call to inform us of the delay and when to expect service.

- 1) We now pay \$13.89 per month. A jump to \$17.95 for Kimble service is quite an increase, especially since we would have to also pay an additional charge for a yard waste hauler. Unfortunately, it was not stated what the cost of a yard waste hauler per month would be. And, we would only use that yard waste hauler a few months out of the year, but it is important to us.
- 2) We never fill our trash bin each week, but our recycle is overflowing by the time they pick it up every other week. And, in the summer we fill our trash container with yard waste.
- 3) The Republic cost of \$16.64 is much better than the Kimble cost, but only if Republic includes trash, recycle, yard, and pick up of other small items as well. It has been a long time since we had Republic service, so we can vaguely remember what their service was like, and it may have changed over the years. If their service is good, and they offer what most want at a lower price, I would recommend them.

So, in conclusion, there are still too many unknowns for us to make a final decision -- for Kimble or Republic. But, it is evident the price of Kimble has jumped dramatically compared to Republic,, since being able to have our yard waste picked up is important to us, but that may not be a consideration for most who do not enjoy doing their own yards.

And, in closing, one final consideration is the fact that many cities include trash service as part of their service for their residents. Therefore, it would be a real service to the residents of Green if the city paid for the trash removal. Then it would be up to the city to make the final decision based on your budget and what you feel would most benefit everyone from the results of a survey. This would be a great service to our city, and one that everyone would appreciate. But, the service would probably need to be provided, by a contractor rather than adding workers and trucks, since it should probably be the most cost-effective way to handle it. (Just a crazy thought...but, one decision that everyone in the city would like.)

Thanks again for asking our opinion. We hope you will consider our thoughts and that this helps with your decision making process.

PS Final thought...."You can please some of the people all of the time, all of the people some of the time, but. you can't please all of the people all of the time." Thanks for at least asking and making a fair decision that benefits the majority of the families in Green.

Cliff and Sharon Dahlman

waste removal

ggrdina <ggrdina@yahoo.com>

Tue 3/2/2021 12:22 PM

To: Council@cityofgreen.org < council@cityofgreen.org >

Regarding Kimble vs Republic service .. as a home owner since 1985.. stick with what works.. Kimble has been a provider with little complaints... we get a few men who are lazy drop trash on the rode never get out to pick it up.. but the majority are nice men who don't mind helping a homeowner.. my vote is to keep Kimble

Thank you

Gayle Giardina

Trash Hauler

Mike Matulavich <nfm39@yahoo.com>

Tue 3/2/2021 12:22 PM

To: Council@cityofgreen.org < council@cityofgreen.org >

I would vote to keep Kimble, even though it would cost me a few dollars more a month. Absolutely no complaints with the quality of service for the past ten years. Thanks for asking for citizens input.

Mike Matulavich 3695 Avanti Lane

Kimble

Robert Rice <qscrubclean065@gmail.com>

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To: Council@cityofgreen.org < council@cityofgreen.org>

We live in Kings Ridge for past five years.

I certainly believe Kimble is worth the extra money. Service has been outstanding.

Robert Rice

Sent from my iPhone